

## Terms and conditions

**SERGIANA PRODIMPEX SRL, ALTIUS SRL** reserves the right to change and update at any moment the contents of this website, and also its Confidentiality Policy and the Terms and conditions for use, without prior notice. For this reason we are kindly asking you to visit this section periodically in order to check the terms and conditions you agreed to comply with.

### 1. Personal Information

The user is responsible for all the activities that take place by accessing the website [www.sergianagrup.ro](http://www.sergianagrup.ro). **SERGIANA PRODIMPEX SRL, ALTIUS SRL** cannot be held liable for the actions taking place following the user's negligence with regard to personal data security and confidentiality.

### 2. The user's rights

**SERGIANA PRODIMPEX SRL, ALTIUS SRL** guarantees a limited access to the user, for personal interest, on this website and it does not grant the right to download or modify partially or totally the website, to reproduce the website partially or totally, to copy, sell/resell or capitalize on the website in any other manner, without the written agreement of **SERGIANA PRODIMPEX SRL, ALTIUS SRL**

### 3. Personal data security

Your personal data may be used by **SERGIANA PRODIMPEX SRL, ALTIUS SRL** for the confirmation of bookings, information by email, written messages (SMS), mail or other means of communication for further actions, creating statistical reports, etc.

The data supplied by clients are strictly confidential. **SERGIANA PRODIMPEX SRL, ALTIUS SRL** undertakes not to supply these data to third parties or companies and to use them strictly for the business relation between the client and **SERGIANA PRODIMPEX SRL, ALTIUS SRL**

Your personal data may be sent only to the competent authorities for performing any verifications justified by the law.

This website is using security features against the loss, deterioration, or wrongful usage of the data under our control.

**SERGIANA PRODIMPEX SRL, ALTIUS SRL** undertakes to respect your rights granted under Law no. 677/2001 and at your request sent to the address St. M Kogalnicianu, no.15, no we undertake to: rectify, update, block, delete or make anonymous, for free, the data whose processing is not compliant with the provisions of Law no. 677/2001 on the protection of persons in relation to the processing of personal data and the free circulation of these data; to stop processing your personal data.

**SERGIANA PRODIMPEX SRL, ALTIUS SRL** certifies that it will respect your rights granted under Law no. 677/2001 on the protection of persons in relation to the processing of personal data and the free circulation of these data. Among these rights are (the enumeration does not have a limiting character):

1. The right to request **SERGIANA PRODIMPEX SRL, ALTIUS SRL** to confirm whether it processes your personal data or not, for free for a request per annum;
2. The right to request **SERGIANA PRODIMPEX SRL, ALTIUS SRL** to rectify, update, block or delete, for free, those supplied data whose processing is not compliant with the provisions of Law no. 677/2001;
3. The right to request **SERGIANA PRODIMPEX SRL, ALTIUS SRL** to cease the processing of personal data, for free;
4. The right to request **SERGIANA PRODIMPEX SRL, ALTIUS SRL** to cease sending promotional messages.

Any such request/ notification will be dated, signed and sent by the person registered in the database by email to the address [marketing@sergiana.ro](mailto:marketing@sergiana.ro).

ANY ATTEMPT TO ACCESS THE PERSONAL DATA OF ANOTHER USER OR TO MODIFY THE CONTENTS OF THE WEBSITE OF **SERGIANA PRODIMPEX SRL, ALTIUS SRL** OR TO INTERFERE WITH THE PERFORMANCES OF THE SERVER WHERE THE WEBSITE IS HOSTED WILL BE CONSIDERED ATTEMPTED FRAUD AND WILL BE INVESTIGATED AGAINST THE PERSON OR PERSONS WHO ATTEMPTED THIS.

#### 4. Copyright

The entire content of the website [www.sergianagrup.ro](http://www.sergianagrup.ro) – images, texts, graphics, symbols, graphic elements, scripts, software and other data – is the property **SERGIANA PRODIMPEX SRL, ALTIUS SRL** and is protected under the Law for the protection of copyrights and the laws concerning intellectual and industrial property.

Unauthorized use without the approval of **SERGIANA PRODIMPEX SRL, ALTIUS SRL** of any of the elements above is punished as per the laws in force.

#### 5. Information input by the user

The booking data of the users are confidential. At the moment of booking only the essential information necessary for making the booking are sent to restaurants (Sergiana Muresenilor nr 28, Sergiana in incinta Coresi Shopping Resort, Casa Tudor, Ceasu Rau, Bistro&Pizza Nec`s). The booking data must be filed in carefully. **ALTIUS SRL** may cancel without warning the bookings made where it is observed that erroneous data were filed in. Also, **ALTIUS SRL** may cancel any booking made by a user who cannot be reached by phone concerning the booking, but not if the user had previous bookings at **ALTIUS SRL** and these were fulfilled or if the booked services were paid in advance or guaranteed by credit card.

#### 6. Litigations

By using the website (browsing or purchasing services), the user acknowledges that the Romanian laws will govern the “Terms and conditions” above and that any dispute will be solved amicably first, if possibly. If the amicable solution is not possible, the conflict will be resolved in court, as per the

Romanian laws in force.

#### 8. Final dispositions

By launching a reservation, the client accepts the terms and conditions for use without objections, these having the binding value of a validly concluded contract.

**SERGIANA PRODIMPEX SRL, ALTIUS SRL** reserves the right to change these provisions in any manner and also the website [www.sergianagrup.ro](http://www.sergianagrup.ro), its structure or any other changes which may affect the site without prior notice to the users.

**SERGIANA PRODIMPEX SRL, ALTIUS SRL** cannot be held liable for the eventual errors appearing on the website from any reasons, including due to changes, settings, etc. and it is not liable for the content, quality or nature of other websites reachable by links from the website [www.sergianagrup.ro](http://www.sergianagrup.ro), indifferent of the nature of these links. The responsibility for the respective websites resides solely with the owners of the respective websites.



